



NEWSLETTER

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ISSUE 2

INTRODUCING THE NATIONAL ALERTS MANAGEMENT SYSTEM - NAMS

We are pleased to announce an important development within the National Medicines Verification System (NMVS): the implementation of the **National Alerts Management System (NAMS)**, now available to all End-Users in Romania – pharmacies, wholesalers and hospitals.



Developed by Arvato, the NMVS provider, NAMS builds on extensive system expertise and a strong understanding of the regulatory framework, with **the aim of improving alert management activities for all stakeholders**.

We encourage all End-Users to start familiarizing themselves with this new system, as NAMS will become the **official communication channel between End-Users, OSMR and the National Competent Authority (ANMDMR)**.

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How to access NAMS

End-Users can connect to NAMS via the internal application, *using the same credentials as for NMVS and the same digital certificate.*



What changes with NAMS?

NAMS introduces a more efficient and transparent way of managing alerts:

- ❖ *Alerts viewed in real time*
- ❖ *Add comments, supporting documents, or photos directly in the system*
- ❖ *Apply the correct resolution for each alert*
- ❖ *View all alerts, including history and status update*

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The architecture of NAMS represents a significant improvement compared to the current workflow, which relies mostly on weekly alerts reports. With NAMS, *alerts can be managed on a daily basis*, enabling faster resolution and a better overview.

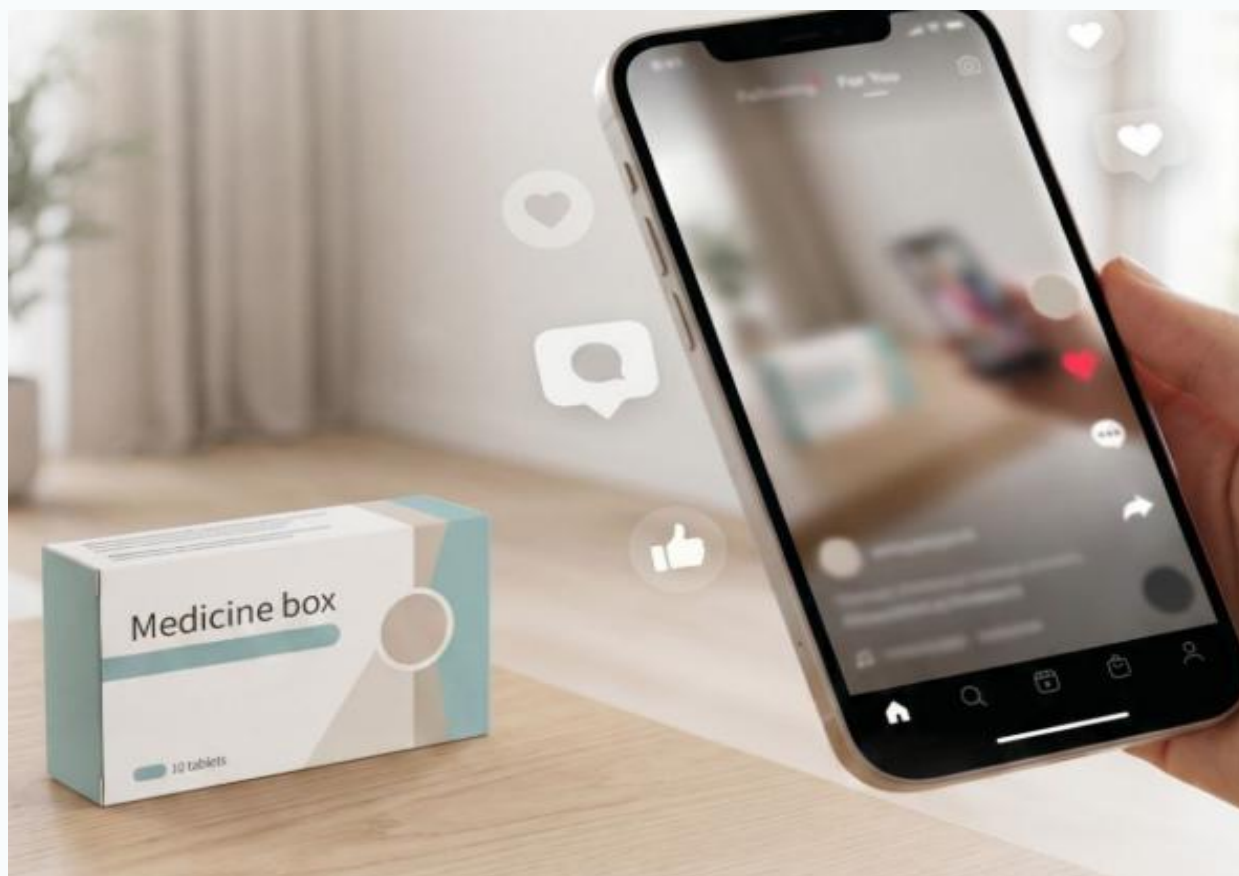
By streamlining alert management and improving response time, NAMS will contribute to:

- ❖ *Increased operational efficiency*
- ❖ *Better collaboration between stakeholders*
- ❖ *A gradual reduction in the number of alerts*
- ❖ *Ultimately, enhanced patient safety*



PATIENT SAFETY THROUGH SAFE MEDICINES: CAMPAIGN

Following its official launch in March, the national communication campaign: ***“Falsified Medicines Can Kill!”***, continues to be promoted across all media platforms.



The focus of the campaign has been placed on raising the patients' awareness about the dangers of purchasing medicines online.

There is an increasing number of websites that offer medicines which, in many cases, are not the ones for which the authorities in the field have issued marketing authorisations.

OSMR encourages patients to visit the platform: www.medicamentesigure.ro and ***check there the official list of authorized online pharmacies.***

